



Queensland
Government

CERT NEWS

Edition 1

February 2001

A Newsletter for All Building Certifiers from the Building Services Authority

Welcome to the first edition of "CertNews" a newsletter designed to keep building certifiers, local governments, designers and other industry bodies informed regarding the latest issues in the building certification industry. "CertnNews will be published on a quarterly basis or when important issues arise.

In addition to "CertNews" the BSA has now introduced a special building certification content to its web page as from February 2000. You may access the web through the following address

<http://www.bsa.qld.gov.au/certification/>

for all the latest information from the Building Services Authority. In the certification web page you will find

General Topics.

- ❖ **Role of the BSA in building certification**
- ❖ **Code of Conduct for building certifiers (*Currently out for consultation for changes*) *Version 4 is expected to be adopted in early March 2001 dependant on industry feedback***
- ❖ **Building Certifiers Guide to BSA Insurance Forms.**

- ❖ **Application for accreditation as a building certifier**
- ❖ **Change of particulars for a building certifier**
- ❖ **Lodging a complaint against a building certifier**

Mailing List

- ❖ **Subscribe to: Regular e-mail updates on certification information**

If you no longer wish to receive BSA,s Email news, simply

- ❖ **Click here**

<http://www.bsa.qld.gov.au/certification/maillinglist/unsubscribe.htm>

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Over the last few months the Authority has been having on going discussions with industry including Local Government Association of Queensland, Building Codes Queensland (Building Industry Reference Group) to improve the efficiency and effectiveness of the Authority's role in building certification. These consultations have resulted in the following

- ❖ Development and Implementation of a special web page for building certification including updated and more customer friendly documentation.
- ❖ Improved customer delivery standards.
- ❖ Review and development of disciplinary proceedings.
- ❖ Successful completion of more than 95% of outstanding complaint investigations.

Role of the BSA in Building Certification.

Audit and Investigation proceedings are the responsibility of Research & Review Section in the Dispute Management Division of the Building Services Authority. Current personnel are.

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Future Events.

The Authority proposes the following events in the next few months.

- ❖ Enhanced web page showing statistical reporting on complaints and audits.
- ❖ **Note.** (Authority officers will be auditing the region of Gympie to Rockhampton in March 2001 and North Queensland July 2001)
- ❖ Further input into legislation issues.
- ❖ Host to SouthEast Queensland Principal Building Surveyors Meeting Wednesday 7 March 2001.

The Building Services Authority has also recommended building certifiers make themselves aware of the legislation in regard to the use of competent persons. Further information may be found in the following web site.

http://www.dcilgp.qld.gov.au/index_building.html

Should you have comments or suggestions on issues you would like discussed please contact any of the above Building Services Authority Staff.

Editor