



## BSA HOME WARRANTY INSURANCE SCHEME TENDER PANEL

### Rectification of Building Works Selection Criteria

The following criteria will be used by BSA officers to best assess shortlist and select contractors who will be offered participation on the BSA tender panel.

- Applicant must as a minimum be the holder of a current BSA Builder Low Rise licence.
- Applicant must have no history of having Directions to Rectify issued by BSA.
- The number of any complaints recorded by BSA must be less than 2% of contract notifications in any 1 calendar year.
- Any complaints received by BSA from consumers who have had previous unsatisfactory dealings with BSA Tender Panel builders will be considered.
- Applicants Annual Allowable Turnover must be  $\Rightarrow$  \$500,000.00
- Demonstrated ability to undertake the rectification of residential dwellings.
- Demonstrated high level of knowledge and skill in the practical application of building standards and practices within the residential construction industry.
- Evidence of at least four (4) recently completed rectification projects.
- Demonstrated ability to deal calmly and tactfully with homeowners who are a party to rectification works
- Adequate physical resources
- Demonstrated ability to achieve a high level of performance output within a reasonable timeframe
- Support staff suitable to meet output of building operations

**Note:** contractors who are offered participation on the Tender Panel will then be required to further agree to and comply with additional conditions prescribed by BSA with respect to their inclusion on the Tender Panel.